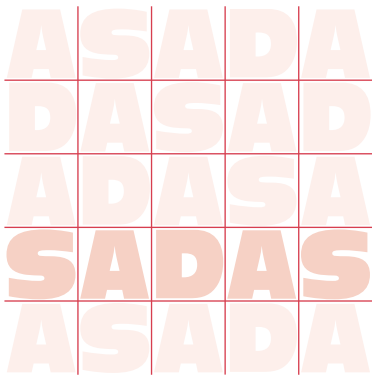


**SURREY ALCOHOL AND DRUG ADVISORY SERVICE**

caring for people affected by alcohol and drugs in Surrey

**ANNUAL REVIEW**  
**APRIL 2004-MARCH 2005**



## OUR MISSION AND OUR AIMS

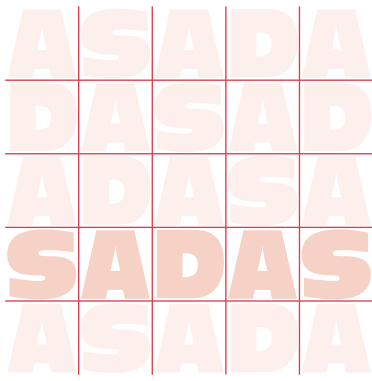
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### MISSION

To provide an accessible responsive service for people with drug and alcohol problems and concerned others and to promote the reduction of drug and alcohol related harm to individuals and communities in Surrey and surrounding areas.

### AIMS

- Positive and effective action to reduce drug and alcohol related deaths.
- Promotion of harm reduction and controlled drinking when abstinence is not an option.
- Advocacy on behalf of a client group which has difficulty in accessing health and social care.
- Commitment to ensuring that clients are made aware of the wide range of services for drug and alcohol users available in Surrey and beyond, and help them to access services appropriately.
- Providing relevant, effective and user friendly services to clients and concerned others.
- Developing new and effective ways of working within a field which is constantly changing.



## CHAIRMAN'S STATEMENT

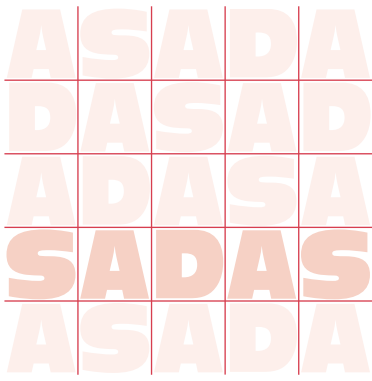
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This year has been a progressive year for SADAS. Notably we have secured a new project for through and after care services in West Surrey. At the same time an improved management structure means that SADAS approaches new developments with a company organisation which is effective for its increased size.

Mike Blank, our Executive Director and his senior team have determined to upgrade performance of SADAS even more in the coming years, especially in our service to our clients, to our commissioners and to funders. The Trustees appreciate these moves and were particularly pleased to see developments in our financial management and the introduction of outcome management.

As ever, SADAS is indebted to its staff and volunteer counsellors for their dedication and their ability to provide excellent services throughout this and every year. I am grateful to Mike Blank, the senior management team and to all the Trustees for their hard work in support of SADAS. I am confident that SADAS will continue to improve its existing services to those impacted by problems created by alcohol and drug dependency in the county and to develop new services for the people of Surrey.

Frank McCormack  
Chair of Trustees



# EXECUTIVE DIRECTOR'S STATEMENT

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## A YEAR OF CHANGE AND SUCCESS

In the 2003-4 review I gave some thought to the challenges facing SADAS in the coming year. These included competition from other providers, a developing commissioning and funding framework and the prospect of continued change both within and outside SADAS.

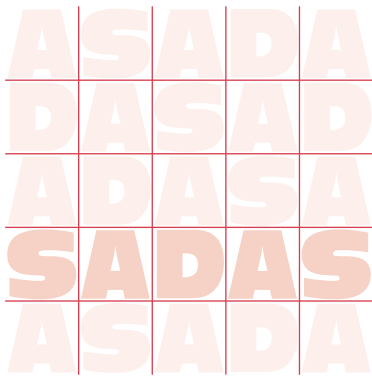
I am pleased to say that SADAS has risen to these challenges. We completed a major management restructure which is improving our direction and communication – with greater clarity in senior roles and giving project managers, staff and volunteer counsellors more freedom to concentrate on their primary task – of delivering high quality services to our clients suited to their requirements and those of our funders and commissioners. The new structure will also give us the right foundations for future development.

Confidence in SADAS was demonstrated by our success in tendering for a major contract to provide a new through and after care service for people leaving treatment or the criminal justice system. This is a new departure for SADAS as indeed it is for the field in general, and our service is leading the way. The developmental phase was delivered on time and budget and through care and after care went live at the end of this year. This demonstrated our capacity to handle large-scale projects with confidence.

Any successful organisation is built upon the efforts of the people who work for it. Without the dedication and professionalism of our staff, managers, volunteer counsellors and trustees we could not provide the great services our clients value so much. We have embraced change and new challenges and can look forward to the future with confidence.

My thanks to everyone who works for or with SADAS. Well done.

Mike Blank  
Executive Director  
SADAS



## OUR WORK

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### LINKS HOUSING SUPPORT

Links Housing – our new name since March 2005 – is funded by Supporting People Surrey. The Links team offers short term support to clients throughout Surrey to help them maintain their tenancy and establish a more stable lifestyle, as a vital part of tackling their substance misuse.

With a 99% success rate in stopping eviction we have achieved a great deal over the year, although the service is about much more than helping people keep their homes. We have also worked to resolve neighbour disputes, assist clients into detox and rehab and help clients to flee domestic violence or abuse and intimidation.

This has been an extremely busy year with more referrals and we have supported a total of 156 clients. High demand has led to the introduction of a waiting list and we strive to ensure clients are assessed quickly.

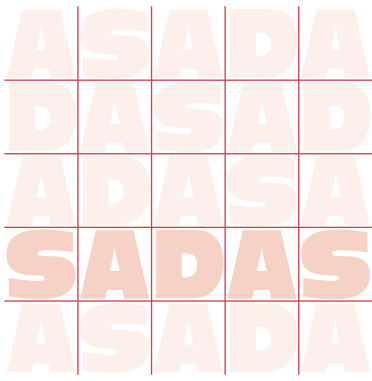
Staff have benefited from a variety of training over the year and further courses are planned. This has strengthened the confidence and expertise of our staff considerably and we look forward to continuing to deliver this much-needed service.

*Active fundraising by Links staff enables clients to take part in sporting/health activities, attend educational classes, anger management sessions and fund equipment, resources and transport to and from venues.*

### OMNI OUTREACH

Omni, Omni Youth and Offroad are three different projects working together to provide services to some of the most hardcore, difficult to engage dual diagnosis (mental illness/ substance misuse) clients in Surrey.

We work very much in a team approach to meet the different needs of the individuals we support.



## OUR WORK

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- Omni continues to work with hard-to-reach people with both drug/alcohol and mental health problems.
- Omni Youth is a new project, staffed by two young persons' outreach workers. 20 clients, mostly young people with problematic drug/alcohol problems have been seen already.
- Offroad has had another successful year of providing 70 young people with the experience of driving and maintaining offroad vehicles, building their confidence, skills and team working.

This year saw the introduction of Target Trak outcome monitoring software. Omni has a new service level agreement with the DAT specifying client groups and projected numbers and outcomes and we appear to be well on target for the year.

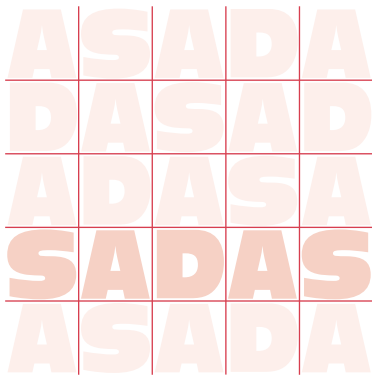
*Our aims for the future are to build on our already excellent reputation within Surrey, by improving our relationship with other services and bridging the ever-widening gap between our clients and available treatment services.*

### LIBERTY OUTREACH

The Liberty Outreach team has had a successful year in supporting prisoners and clients with criminal justice issues to settle back into the community. The team's efforts are also helping to reduce drug-related crime and deaths in the County.

With the support of our two prison link workers and three Community Incident Action Group (CIAG) workers, many clients were helped to re-engage with treatment and other services on release from prison and in the community.

Our strong working relationships with CARAT (Counselling, Referral, Advice and Throughcare) teams within the Surrey prisons and with the National Probation Service Centres in Surrey have resulted in more referrals and more prisoners being 'met at the prison gates' than ever before.



## OUR WORK

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Our CIAG workers have successfully housed very difficult to engage clients as well getting clients successfully detoxed and into residential rehabilitation. They offer an invaluable service to vulnerable clients in our community through assertive outreach.

*Liberty Outreach is currently working with 75 clients, 23 of whom are in prison.*

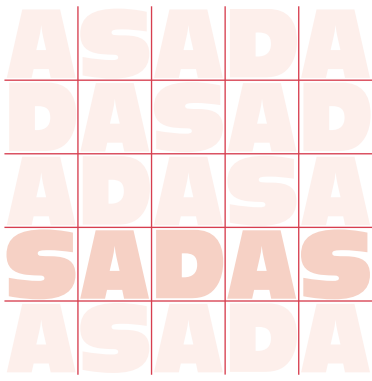
### THE ENGAGE PROJECT

Engage offers services to people with a drug or alcohol problem in the Staines area in a range of innovative ways:

- With the introduction of a Housing Worker, the Project was able to assist people with homelessness, arrears, benefits, debt management, food parcels, clothing and furniture from the Salvation Army. Over the year 12 people were housed.
- For the first time, we have offered massage and meditation which are proving popular.
- Our community based allotment, introduced in consultation with clients, encourages healthy living and social interaction in a relaxing environment. The Project was also successful in securing funding from Global Grants.
- Fun, team building and educational activities include the assault course held at Sandhurst alongside the Windmill Drug and Alcohol Team, the West Surrey Health Promotion Outreach Team and other SADAS teams.
- The Offroad project provided staff and participants with the opportunity of a day's fun and learning.

For the future, Engage looks forward to the introduction of day services and a long awaited move to a new base in Staines, enabling us to expand the services we offer.

*During the year, 225 people were referred to Engage for help and support.*



## OUR WORK

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### COUNSELLING

Around 600 people were provided with a course of counselling for drug or alcohol-related problems by SADAS over the year.

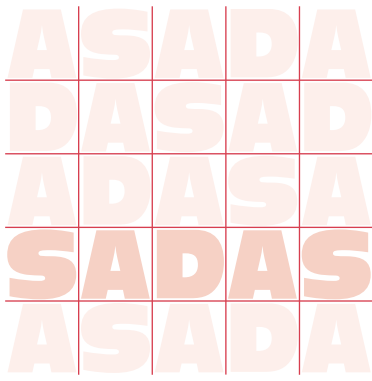
Referrals have remained high and together with a 'natural wastage' of our volunteer counsellors we have had to reduce counselling hours, although we were able to absorb the reduction. For those who do have to wait, we have set up support groups in both East and West Surrey.

To ensure that we can continue to meet the heavy demand for this service, we hold several training sessions every year for new counsellors. During the year we trained 15 new counsellors.

Our staff are based at SADAS' Jenner Road office, where many of our Guildford counselling sessions are also held. Recent improvements to the building have turned this into a much better environment for both staff and clients. To extend the service more widely across Surrey, we recently started new venues in Redhill and Epsom – this means that we now offer clients the choice of a range of locations across Surrey.

SADAS commissioned its own review of the counselling service which, alongside the Surrey Drug and Alcohol Action Team's (DAAT) review, should lead to new developments next year.

*Our volunteer counsellors 'donated' around 6,000 counselling sessions over the year.*



# SUMMARY OF FINANCIAL ACTIVITIES

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## SADAS FINANCIAL REVIEW

During the year ended 31 March 2005, SADAS received £1,333,971 income, and incurred expenditure of £1,325,558. Cash and deposits at year end amounted to £146,161.

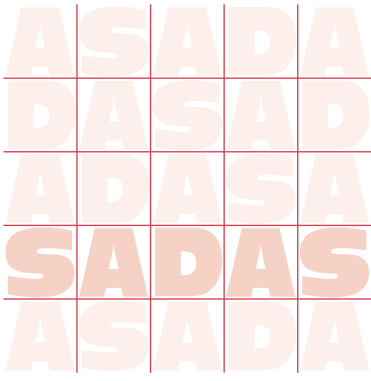
Much of SADAS' current income comes from statutory sources such as Social Services, Health Authorities, and Police and Probation services.

Income comprises four broad types of funding:

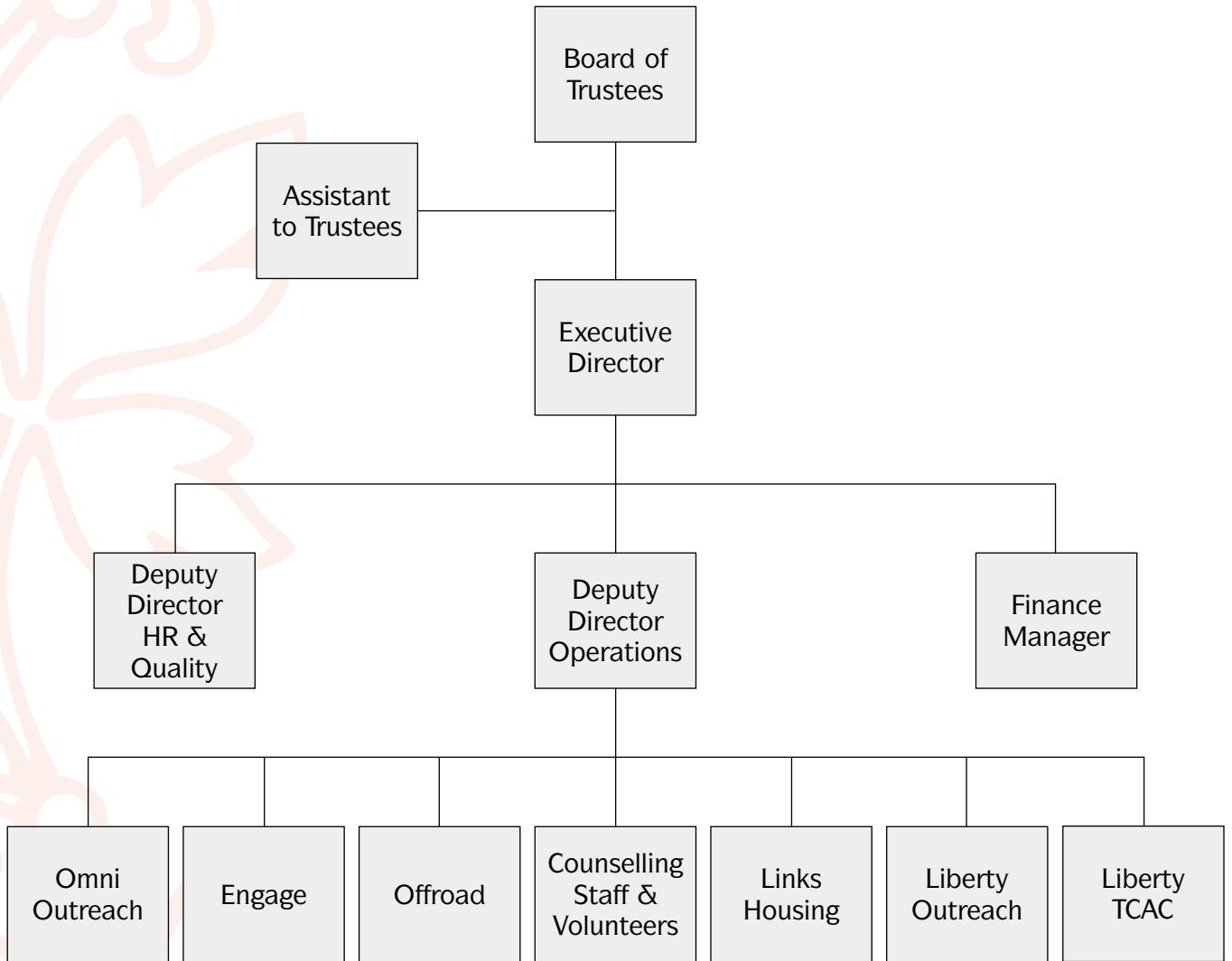
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|-----------------------------|---|
| <b>CORE FUNDING:</b>        | general funding which is not time or project restricted.  |
| <b>MEDIUM TERM FUNDING:</b> | specific service funding, often of a start-up nature and for a limited time (e.g. three years).                       |
| <b>PROJECT FUNDING:</b>     | specific short term project funding.  |
| <b>DONATIONS:</b>           | charitable giving from interested organisations and individuals, supporting the general aims and objectives of SADAS. |

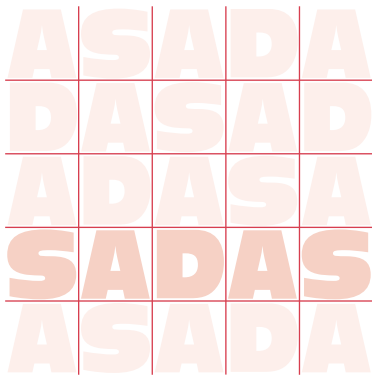
Whilst the level of funds carried forward are sufficient to finance current operations, additional income is welcomed from all sources to enable greater use of the benefits of SADAS' services. Because the core, medium term and project funding income is all fully committed as received, SADAS is increasingly looking toward donations and non-statutory income to facilitate the expansion of its services in the coming year.

If you would like to consider ways of supporting our work, or would like a copy of the SADAS audited report and accounts, please contact our head office.



# ORGANISATIONAL STRUCTURE





# FUNDERS, SUPPORTERS, CLIENTS & TRUSTEES

## OUR FUNDERS

SADAS is grateful to the following individuals and organisations who have contributed significantly to our funding in the past year.

- Surrey Drug and Alcohol Action Team
- Surrey Supporting People
- Surrey Police
- Surrey Social Services Department
- Surrey Probation Service
- Guildford and Waverly PCT
- East Elmbridge and Mid-Surrey PCT
- Guildford Borough Council
- Reigate and Banstead Borough Council
- Spelthorne Borough Council
- Elmbridge Borough Council
- Tandridge Borough Council
- BBC Children in Need
- Global Grants
- Individual and Corporate donors

## OUR SUPPORTERS

We acknowledge the help of many people and organisations who provide time, effort and encouragement to SADAS' efforts. Each of these contributions makes an impact on our activities.

## OUR CLIENTS

During this year we began to forge links with developing user groups representing the needs of our client group. SADAS is committed to building on these new links and making the user's voice heard in the development of our services and elsewhere.

## OUR TRUSTEES

Frank McCormack, Chairman • Elizabeth Grant • Sara Lovell • Stephen Poulton  
• Warren Rockett.



Chairman of Trustees and Company Secretary: Frank McCormack  
Executive Director: Mike Blank

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Registered Charity Number 1075892 • Company Number 3689561

This annual review for Surrey Alcohol and Drug Advisory Service covers the year 1st April 2004 to 31st March 2005. The full audited report and accounts are available upon request from our head office.

Surrey Alcohol and Drug Advisory Service is an independent registered charity established in 1999.

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